

**AMS<sup>®</sup> Device Manager Service Offerings**  
*Improve Plant Availability and Performance*



**By ControlWorx, L.L.C.**

A subsidiary of John H. Carter Company

## What are ControlWorx, L.L.C. AMS Device Manager Service Offerings?

ControlWorx, L.L.C. has developed service offerings implementing best practices of Emerson's AMS Device Manager Suite. AMS Device Manager delivers predictive and proactive diagnostics on your plant assets that can improve plant reliability and performance.

Choose from any one or combination of these services, whether it be a one-time offering or on a routine contract basis.

## AMS Device Manager On-site Service Offerings:

- **Create a useful Plant Database structure** - ControlWorx, L.L.C. will build the logical Plant Database in a way that makes access to this vital information easy to find.
- **Database Maintenance** - Backup your database, verify integrity, repair any found problems and store a copy off site (optional).
- **System Audit** - Provides a comprehensive review of system configuration, network architecture and third-party integration, including a fully documented report for your records.
- **Perform software upgrades** - ControlWorx, L.L.C. will upgrade your system to the latest revision and install new options purchased.
- **Configure and monitor device alerts** - ControlWorx, L.L.C. will setup and configure your intelligent device alerts to your plant's specifications and properly configure the Alert Monitor to capture potential asset performance problems.
- **Run and review FIELDVUE Instruments Performance Diagnostics** - Provides a report of the status of your PD tier FIELDVUE Instruments.
- **Run and review FIELDVUE Advanced Diagnostics** - These are the "out of service" diagnostics available on AD and PD tier FIELDVUE Instruments. ControlWorx, L.L.C. will run the diagnostics, with proper permission from plant operations and maintenance, and provide a report and recommended actions. This is recommended early or before turnaround activities.
- **Training** - ControlWorx, L.L.C. offers formal instructor lead training on using AMS Device Manager through John H. Carter Co., Inc. Education Services or informal one-on-one training with our service technicians.
- **Custom Services** - Custom services tailored to meet your needs are available.

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