

**Performance Service Offerings**  
*For DeltaV Systems*



**By ControlWorx, L.L.C.**

A subsidiary of John H. Carter Company

## What are ControlWorx, L.L.C. DeltaV Performance Service Offerings?

ControlWorx, L.L.C. has developed what is in essence an *à la carte* menu of Performance Services that focus to enhance the reliability, functionality and continued operation of your DeltaV control system(s). Whether you are interested in something as small as a custom developed graphic to a full scale system audit complete with software upgrade, documentation, preventative maintenance, etc., our Performance Service Offerings may be combined in any arrangement to meet the needs of your specific DeltaV system(s).

Feel free to chose from any one or combination of Performance Services, whether it be a one-time offering or on a routine basis.

### DeltaV Performance Service Offerings:

- **Preventative Maintenance Visit** - provides a comprehensive visit to maintain hardware and system-level components. Includes hardware and software-level diagnostics, workstation and filter cleaning, as well as a fully documented report on the health of your system including recommendations for any non-compliant or suspect items.
- **System Audit** - provides a comprehensive review of system configuration, network architecture and third-party integration, including a fully documented report for your records.
- **System Security Evaluation** - provides a full review of system security as it relates to the DeltaV system, including recommendations for network and workstation-level security hardening.
- **DeltaV Software Upgrade** - provides a full DeltaV major version upgrade, including audit, upgrade and post-upgrade support.
- **Configuration Services** - provides configuration services for incremental projects and plant additions. May include review, configuration, FAT, SAT and on-site startup.
- **AMS Services** - provides assistance with configuring and tailoring AMS to your needs, including device calibration routes and routines, logical database, device alerts and asset tracking.
- **Loop Tuning and Optimization** - provides on-site loop tuning and optimization. Includes DeltaV Insight setup to continuously monitor and diagnose devices and loops.
- **Training** - provides formal instructor based training on various topics or one-on-one training with our service technicians.
- **Custom Services** - custom services tailored to meet your needs are also available.

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**ControlWorx**  
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